



SOCIAL CARE HEALTH AND WELLBEING SCRUTINY COMMITTEE

2.00 pm THURSDAY, 7 MARCH 2019

COMMITTEE ROOMS A/B - NEATH CIVIC CENTRE

PART 1

1. Declarations of interest
2. Minutes of Previous Meetings (10 January and 7 February) (*Pages 5 - 16*)
3. Forward Work Programme 2018/2019. (*Pages 17 - 20*)
4. To scrutinise information and monitoring issues being reported by:
Report of the Head of [Insert Title]
5. ABMU update
6. To select appropriate items from the Cabinet Board Agenda for pre-scrutiny (Cabinet Board reports enclosed for Scrutiny Members).
7. Any urgent items (whether public or exempt) at the discretion of the Chairman pursuant to Section 100B (4) (b) of the Local Government Act 1972
8. Access to Meetings to resolve to exclude the public for the following item(s) pursuant to Section 100A(4) and (5) of the Local Government Act 1972 and the relevant exempt paragraphs of Part 4 of Schedule 12A to the above Act.

PART 2

9. To select appropriate private items from the Cabinet Board Agenda for pre-scrutiny (Cabinet Board Reports enclosed for Scrutiny Members).

S.Phillips
Chief Executive

Civic Centre
Port Talbot

Date Not Specified

Committee Membership:

Chairperson: **Councillor L.M.Purcell**

Vice **Councillor S.E.Freeguard**
Chairperson:

Councillors: H.C.Clarke, A.P.H.Davies, C.Galsworthy, J.Miller,
S.Paddison, S.H.Reynolds, D.Whitelock,
O.S.Davies, C.Williams, C.Edwards and
S.A.Knoyle

Notes:

- (1) *If Committee Members or non-Committee Members wish to have relevant items put on the agenda for future meetings, then please notify the Chief Executive/Chair eight days before the meeting.*
- (2) *If non-Committee Members wish to attend for an item of interest, then prior notification needs to be given (by 12.00 noon on the day before the meeting). Non-Committee Members may speak but not vote, or move or second any motion.*
- (3) *For pre scrutiny arrangements, the Chair will normally recommend forthcoming executive items for discussion/challenge. It is also open to Committee Members to request items to be raised - though*

Members are asked to be selective here in regard to important issues.

- (4) The relevant Cabinet Board Members will also be invited to be present at the meeting for Scrutiny/ Consultation purposes.*
- (5) Would the Scrutiny Committee Members please bring the Cabinet Board papers with them to the meeting.*

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SOCIAL CARE HEALTH AND WELLBEING SCRUTINY COMMITTEE

(Council Chamber, Port Talbot Civic Centre)

Members Present:

7 February, 2019

Chairperson: Councillor L.M.Purcell

Vice Chairperson: Councillor S.E.Freeguard

Councillors: A.P.H.Davies, C.Galsworthy, J.Miller,
S.Paddison, S.H.Reynolds, D.Whitelock,
O.S.Davies and C.Williams

Officers In Attendance: A.Jarrett, K.Warren, J.Bowditch, E.O'Brien,
K.Wedmore, J.Hodges, R.Davies, N.Headon,
J.Woodman-Ralph and N.Jones

Cabinet Invitees: Councillors A.R.Lockyer and P.D.Richards

1. **MINUTES OF THE SOCIAL CARE, HEALTH AND WELLBEING SCRUTINY COMMITTEE (BUDGET)**

Members noted the minutes of the Social Care, Health and Wellbeing Budget (Special) held on the 12 December 2018. Members asked that their concern in relation to the withdrawal of the Welfare Rights Unit be emphasised further. The Unit has provided an excellent service in assisting the people of Neath Port Talbot.

2. **FORWARD WORK PROGRAMME 2018/2019.**

Discussion took place on the impact of neurodiversity, particularly Autism and its implications and whether there was merit in arranging a Task and Finish Group. This would be looked at in further detail and what the implications were for Education and whether this could be a joint piece of work between Education, Skills and Culture and Social Care, Health and Wellbeing Scrutiny Committee. Scrutiny Officers to explore options and bring back to next meeting.

3. PRE-SCRUTINY

The Committee scrutinised the following items:

Cabinet Board Proposals

4.1 Housing Options Service

The Committee received information in relation to the Housing Options Service, as contained within the circulated report.

Members queried the lack of affordable housing available for vulnerable individuals. Officers explained that the service had not seen an increase in numbers presenting, but the complexity of cases had increased. In addition, this resulted in difficulty in accessing suitable and affordable accommodation. Officers stated that some individuals with complex needs were unable to manage their tenancy. In some instances, Gofal were able to provide support to individuals with Mental Health needs. Officers added that the service was also looking at recruiting a Mental Health Support Worker to assist with these cases. Assistance was also given to vulnerable individuals to help manage their finances to prevent a problem with tenancies. Support is provided until the individual is confident to manage their own finances.

Members asked what health provision was available to individuals with no fixed address. Officers informed the Committee there were two General Practitioners available in the area who provided health support.

Members queried why there was still rough sleepers if the introduction of the Housing Act 2014 had given more options for the authority housing. Officers explained the criteria was used fully to enable us to assist homeless presentations but that in some instances it was a life choice but support was still offered.

Members queried the process that is in place for emergency calls during non-working hours. Officers explained that there was a 24 hour telephone duty service provided by the Duty Team. Emergency Support would be provided with a full assessment undertaken the following day. Funding has been received from Welsh Government specifically to improve services for rough sleepers. As a result a night shelter has

been opened 7 nights a week until the end of March. This will be monitored to establish the need going forward. In addition, during winter months the service provides winter provision for rough sleepers from Bed and Breakfast accommodation to sleeping bags, hats and gloves dependant on the preference of the person. Third sector organisations also provide refreshments once a week.

Members asked in relation to temporary accommodation, would the tenants receive housing benefits immediately. Officers explained an application form would be completed the day the tenant moved in and the process would be exactly the same. Members queried whether there was any temporary accommodation available outside the Neath area. Officers explained that work was ongoing to develop a unit in Port Talbot. Temporary accommodation was available in Neath but when looking to move individuals to permanent accommodation this would be in their home area.

Members asked how do the individuals travel to their allocated temporary accommodation if they are not in any of the town centres. Officers said that this would form part of the assessment.

Members asked what was the process for ensuring the safety of individuals being placed in temporary accommodation outside the Neath Port Talbot area. It was explained that officers liaise with relevant officers in the neighbouring authorities to ensure there was no inappropriate mix of individuals being accommodated.

Discussion took place on the Social Lettings Agency and whether there was any difficulties in recruiting suitable landlords. It was explained that the Agency currently has 60 properties and are proactively working to increase this number with various initiative for example providing loans to landlords to update empty properties. Officers confirmed that they only used landlords who achieved the required standard.

Discussion took place on case studies presented to Members for their information.

Members were appreciative of the service that is provided by Housing Options and emphasised the need to communicate this provision externally..

Following scrutiny, it was agreed that the report be noted.

4. **ACCESS TO MEETINGS**

Resolved: That pursuant to Section 100A (4) and (5) of the Local Government Act 1972, the public be excluded for the following items of business which involved the likely disclosure of exempt information as defined in Paragraph 14 of Part 4 of Schedule 12A to the above Act.

5. **PRE-SCRUTINY**

6.1 The Regulated Service (Service Providers and Response Individuals)(Wales) Regulations 2017.

The Committee received information in relation to The Regulated Service (Service Providers and Response Individuals) (Wales) Regulations 2017, as contained within the private circulated report.

Following scrutiny, it was agreed that the report be noted.

6.2 The Manager's Report on Hillside Secure Children's Home.

The Committee received information in relation to The Manager's Report on Hillside Secure Children's Home as contained within the private circulated report.

Discussion took place on the Responsible Individual role within Hillside and the request made by CSIW as part of the Improvement Action Plan to make Keri Warren, Head of Children's Services the Responsible Individual. This role was previously undertaken by Andrew Jarrett as the Head of Children's Services. Due to his appointment to the Director of Social Services, Health and Housing and being the Chair of the Safeguarding Board who have a responsibility for Hillside it was felt inappropriate for him to continue being the Responsible Individual. The Manager of Hillside is Alison Davies.

Members requested clarity on the positions and personnel in relation to Hillside. Officers informed the Committee of the relevant personnel in the staff structure, the Principal Manager was Ali Davies, the registered manager was Karen Wedmore and the Responsible Individual was Andrew Jarrett. Officers confirmed this function would be taken over by Keri Warren under the new regulations held in the Regulation and Inspection of Social Care (Wales) Act 2016.

Following scrutiny, it was agreed that the report be noted.

CHAIRPERSON

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SOCIAL CARE, HEALTH AND WELLBEING SCRUTINY COMMITTEE

(Council Chamber - Port Talbot Civic Centre)

Members Present:

10 January, 2019

Chairperson: Councillor L.M.Purcell

Vice Chairperson: Councillor S.E.Freeguard

Councillors: A.P.H.Davies, C.Galsworthy, J.Miller,
S.Paddison, S.H.Reynolds, D.Whitelock and
O.S.Davies

Officers In Attendance: A.Jarrett, A.Thomas, K.Warren, J.Hodges,
K.Wedmore, A.James, J.Duggan, A.Bradshaw,
S.Walker, N.Jones and J.Woodman-Ralph

Cabinet Invitees: Councillors P.A.Rees and P.D.Richards

1. **MEMBERS' DECLARATIONS OF INTEREST**

The following Members made declarations of interest at the commencement of the meeting.

Councillor C. Galsworthy: Re: Western Bay Carers Partnership – Valuing Carers Annual Report 2017/18 as it relates to Direct Payments as she is a Personal Assistant for her mother under the Direct Payments scheme.

Councillor S. Reynolds: Re: Commissioning of Care and Support Services in a Supported Living Scheme as Councillor Reynolds is a Member of the board of Tai Tarian.

2. **MINUTES OF PREVIOUS MEETING**

Members noted the Minutes of the meeting held 6 December 2018 and queried whether Officers had the information requested in regard

to Direct Payments. Officers explained that there had been a delay due to ill-health in the team but the information would be circulated.

3. **FORWARD WORK PROGRAMME 2018/2019**

The Committee asked that the Valleys Action Plan be added to the Forward Work Programme. Officers explained that a report would be prepared identifying the actions allocated to Social Services.

4. **PRE-SCRUTINY**

The Committee scrutinised the following items:

Cabinet Board Proposals

4.1 Commissioning of Care and Support Services in a Supported Living Scheme

The Committee received information in relation to the Commissioning of Care and Support Services in a Supported Living Scheme, as contained within the circulated report.

Members asked for assurances that the successful provider would not be chosen on costs at the expense of care. Officers explained that the quality of care would not be compromised.

Members asked whether all the warden posts had been withdrawn from housing establishments. Discussions were taking place with housing providers but some of the information circulating was not based on fact.

Following scrutiny, the Committee was supportive of the proposals to be considered by Cabinet Board.

4.2 Western Bay Carers Partnership – Valuing Carers Annual Report 2017/18.

Members received an update on the activity and key achievements of the Western Bay Carers' Partnership throughout the financial year 2017/18, as detailed in the circulated report.

Members asked if there was anything that needed to be developed. Officers explained that Welsh Government provided funding to ABMU and part of that monies was to support Young Carers with additional funding from the Integrated Care Fund to build on the Valuing Carers Transition Plan. Work was continuing to develop that plan, which would increase capacity in the Carers' Service, local hospitals and Community Resources.

Members asked why the Authority which had the highest percentage of carers, received less funding than either Swansea or Bridgend. Officers explained that there were lots of funding streams and that this was just identifying one. The Authority was meeting the priorities compared to other local authorities within budget. In other funding streams Neath Port Talbot could receive a higher percentage of monies in comparison to other Western Bay Partners; but across the whole Western Bay all partner authorities received equal funding.

Officers were asked how the Authority reached those who worked full-time and had caring responsibilities. It was explained that Neath Port Talbot has an Engagement Officer who was currently looking at a variety of different options for linking in with those individuals.

Members questioned what happened to Carers who refused a Carers Assessment. It was explained that Carers could chose not to have an assessment but that the services to support the person being cared for were still put in place.

The YMCA ran the Carers Programme in Port Talbot and Members asked how were the schools involved in that programme. Officers explained that the Youth Service was responsible for supporting young carers but that Officers would forward the list of schools to Members for information.

Following scrutiny, it was agreed that the report be noted.

5. **ACCESS TO MEETINGS**

Resolved: That pursuant to Section 100A (4) and (5) of the Local Government Act 1972, the public be excluded for the following items of business which involved

the likely disclosure of exempt information as defined in Paragraph 14 of Part 4 of Schedule 12A to the above Act.

6. **PRESENTATION ON 'OUTCOME BASED PRACTICE IN ADULT SERVICES'**

Members received a presentation highlighting how Outcome Based Practice works within Adult Services.

Case Studies were presented to Members to gain an understanding of the challenges faced, and how staff dealt with them together with the outcomes of the case studies. It was highlighted that continuous communication with service users and their families was a key part of the practice and the need to have the support of the families was important.

Members thanked Officers for the presentation and asked that more detail together with outcomes be included going forward.

7. **PRE-SCRUTINY**

7.1 **Contractual Arrangements for Shared Lives Support Service**

The Committee received information in relation to the Contractual Arrangements for Shared Lives Support Service as contained within the private circulated report.

Members asked the following questions:

- Was the decision before Cabinet Board today due to the increasing costs of the providers or would the Authority be receiving additional services. Officers explained that the reason for the report today was due to Bridgend County Council withdrawing from the Western Bay Partnership and the requirement to continue the project.

Members commented on the excellent concept of the Shared Lives Support Service.

Following scrutiny, the Committee was supportive of the proposals to be considered at Cabinet Board.

7.2 The Manager's Report on Hillside Secure Children's Home

The Committee received information in relation to the Hillside Secure Children's Home, as contained within the private circulated report.

The Committee congratulated Officers on the report.

Members asked for clarification on the term Vinney Green, and were advised that this was an education establishment which was sharing good practice with the Hillside Secure Children's Home.

Members asked who was the Responsible Individual in the Hillside Secure Unit and who was the Registered Manager. Officers explained that a report would be submitted to the next meeting identifying all the lead roles at the Children's Home.

Following scrutiny, it was agreed that the report be noted.

CHAIRPERSON

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(DRAFT)
Social Care, Health and Wellbeing Scrutiny Committee
Forward Work Programme 2018/19

Date of Meeting	Agenda Item	Officer
10 May 2018	Asset Based Approach- Detail and Update	Andrew Jarrett
31 May 2018	Forward Work Programme Workshop	
7 June 2018		
5 July 2018	Autism Strategy- POSTPONED	Keri Warren
	Review of High Cost Placements- DEFERRED TO AUGUST	Keri Warren
2 August 2018	Review of High Cost Placements	Keri Warren

**Social Care, Health and Wellbeing Scrutiny Committee
Forward Work Programme 2018/19**

13 September 2018	'Open Front Door' Presentation	Keri Warren
11 October 2018	Welfare Rights Update	Leighton Jones
8 th November 2018	Autism Strategy	Keri Warren
	Adult Safeguarding and Quality Assurance	Angela Thomas
6 December 2018		
10 January 2019	Outcome Based Practice in Adult Services	Sian Walker (Angela Thomas)
18 January 2019	Mental Health Training Session (Special)	

7 February 2019		
7 March 2019	ABMU	Sian Angharad Griffiths/ Hilary Dover
4 April 2019		
2 May 2019	Complaints Case Studies	Angela Thomas
	Report on Rota Visits Feedback	Angela Thomas/ Gemma Hargest

30 May 2019		

To be built in:

- Monitoring of Direct Payments
- Valleys Action Plan
- Income Generation/Budget Monitoring
- Community Transport Element of Asset Based Approach
- Learning Disability Service and Mental Health Service Strategic Business Plan Monitoring
- Inequality of Health Provision in Valley Communities
- Autism